

A photograph of a woman and a man smiling and looking at each other outdoors. The woman is in the foreground, wearing a black beanie and a dark jacket with a fur-lined hood. The man is slightly behind her, also smiling. The background shows green foliage.

Dementia

Coordinator Service

Many people living with Dementia feel that having support along their journey will maximise independent living and prevent a crisis.

The Dementia Coordinator Service, delivered by Help & Care, is committed to supporting people to live well with Dementia.

The service is available to everyone across Dorset, age 18 and over including support for immediate carers and loved ones.

A referral to a Dementia Coordinator is made by the Memory Assessment Service at Dorset Healthcare – once a diagnosis has been confirmed. However, we accept self-referrals, referrals from GPs and other stakeholders as long as a diagnosis of Dementia is confirmed.



Our support and advice includes:

- Information relating to the diagnosis and its prognosis.
- Coping with memory loss.
- Benefits entitlement and how to claim.
- Information on care options and how to access these.
- Liaising with agencies, groups, clubs and other community based support resources on behalf of the service user, if required.
- Advice and guidance for a carer or family.
- Information on driving with dementia and legal requirements.
- Referral to Age UK for Cognitive Stimulation Therapy if applicable.
- A dedicated Early Onset Dementia Coordinator for those diagnosed aged 65 and under.

This list is not exhaustive, but does highlight the expertise, experience, and knowledge available. Our service is non-clinical, so any questions relating to clinical issues or medication should be addressed to the relevant GP.

Talk to us

For further queries, or to refer into the Dementia Coordinator Service, please contact us at:



memory@helpandcare.org.uk



0300 123 1916



helpandcare.org.uk/services/dementia-coordinator-service



We are delighted to be working in partnership with Dorset HealthCare University NHS Foundation Trust, Dorset Clinical Commissioning Group & Age UK, as an integral part of the Dementia Services Pathway for Dorset.

